



# AUBURN UNIVERSITY

Student Affairs

## How To For Families:

### Sign Up for the Family Portal

1. Visit [familyportal.auburn.edu/](http://familyportal.auburn.edu/)
2. Select "sign up" to create an account.

**AUBURN UNIVERSITY**  
Parent and Family Programs  
Student Affairs

A new way to stay involved with your student and Auburn University.

Access for Auburn families sponsored by: Auburn University Parent & Family Programs

Log in to get started or **sign up**  
Forgot password?

Email

Password

Remember Me

**Log in with email**

**Log in with Facebook**

**Log in with LinkedIn**

**Log in with Google**


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[Are you a student? Log in here](#)

**Your one-stop shop for:**

- Access to important campus news and deadlines
- Insight into your student's progress and financial details
- Personalized newsletters on your schedule
- Announcements via email
- Sharing of updates with friends and family

3. Enter your name, email, password, and then click "Create Account."



## As easy as one, two, click!

Let's get started!

First name

Last name

Email


Password

Repeat password






[Create Account](#)

This site is protected by reCAPTCHA and the Google Privacy Policy Terms of Service apply.

[Back to Login](#)



### Your one-stop shop for:

-  Access to important campus news and deadlines
-  Insight into your student's progress and financial details
-  Personalized newsletters on your schedule
-  Announcements via email
-  Sharing of updates with friends and family

4. Answer the questions about your student and family.

The screenshot shows the Auburn University Parent and Family Programs Student Affairs website. At the top, there is a dark blue header with the Auburn University logo and the text "AUBURN UNIVERSITY Parent and Family Programs Student Affairs". To the right of the header are four notification bell icons, with the second one from the left containing a blue circle with the number "1". Below the header is a green banner that says "Welcome! You have signed up successfully." with a close button (x) on the right. The main content area is white and contains the following text: "Welcome to The Auburn Parent & Family Experience Step 1 of 4". Below this, it says "Please fill in the following information to help us create an experience customized to your interests: Please indicate any interests (you'll get regular news and info on these topics):". There are two radio button options: "Financial Aid & Scholarships" (unchecked) and "University Housing" (checked with an 'X'). Below that, it asks "What year is your student?" with five radio button options: "Freshman/First Year" (checked with an 'X'), "Sophomore/Second Year", "Junior/Third Year", "Senior/Fourth Year and Beyond", and "Prospective Student (student not yet enrolled at Auburn)". The next question is "Is your student a new admit for any of the following terms?" with five radio button options: "Fall 2023" (checked with an 'X'), "Spring 2024", "Fall 2024", "Spring 2025", and "Fall 2025". At the bottom left of the form, there is a blue button with the text "Next »" circled in red.

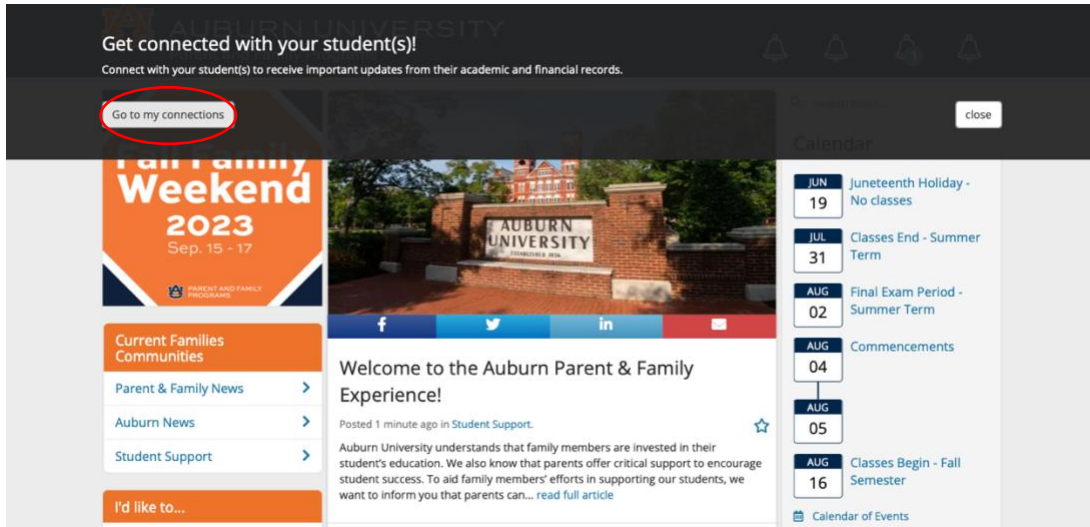
5. Once inside the portal, select the graduation cap.

The screenshot shows the Auburn University Parent and Family Programs Student Affairs website dashboard. At the top, there is a dark blue header with the Auburn University logo and the text "AUBURN UNIVERSITY Parent and Family Programs Student Affairs". To the right of the header are four notification bell icons, with the second one from the left circled in red. Below the header is a green banner that says "Successfully logged in." with a close button (x) on the right. The main content area is white and contains several sections: "Fall Family Weekend 2023 Sep. 15 - 17" (with the Auburn University logo), "Current Families Communities" (with links for "Parent & Family News" and "Auburn News"), "Connecting To Your Student" (with a screenshot of the student portal and a callout box that says "Click 'Go to My Connections'"), "Search Posts..." (with a magnifying glass icon), and "Calendar" (with a table of dates and events). The calendar table is as follows:

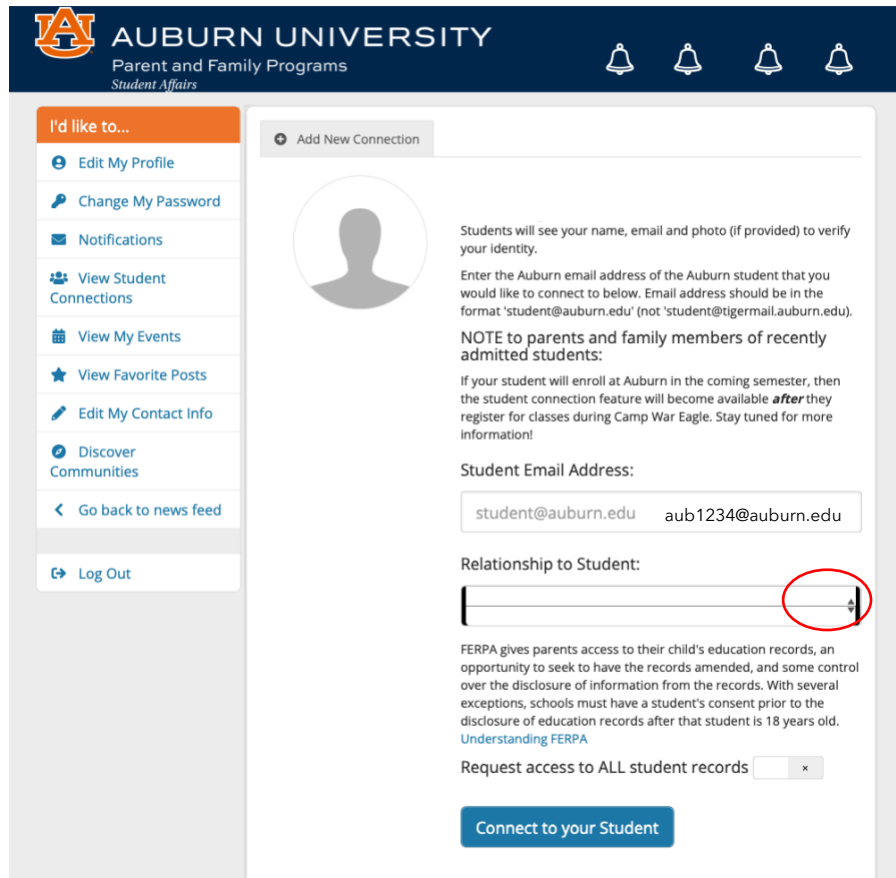
Month	Date	Event
JUN	19	Juneteenth Holiday - No classes
JUL	31	Classes End - Summer Term
AUG	02	Final Exam Period - Summer Term
AUG	04	Commencements

At the bottom of the dashboard, there are social media icons for Facebook, Twitter, LinkedIn, and Email.

6. Select "Go to My Connections" from the pop-up.



7. Once this screen appears, enter your student's Auburn email address and select your relationship. Then request access to the records you want to see.



8. Lastly, select "Connect to your Student."

	Request Access?
<b>Academic Information</b>	
Request everything in this group	<input type="checkbox"/> x
<b>Class Schedule/Enrollment Information</b>	<input type="checkbox"/> x
Access to course schedule, credit hours, and other status information including degree, major and class year.	
<b>Graduation Information</b>	<input type="checkbox"/> x
View graduation information, including anticipated date of graduation and expected degrees, certificates, degrees, awards received. (Coming soon!)	
<b>Grade(s) Information</b>	<input type="checkbox"/> x
Access to course grades and GPA. Final grades will be posted at the end of each semester. This information reflects the unadjusted Auburn GPA.	
<b>Financial Information</b>	
Request everything in this group	<input type="checkbox"/> x
<b>Financial Aid Information</b>	<input type="checkbox"/> x
View a list of student financial aid awards, the expected amount offered and whether payment has been made. NOTE: Not currently available in the portal. Requesting/granting permission would allow this to be shown should it become available in the future.	
<b>Holds on Account</b>	<input type="checkbox"/> x
Notification when there's a new hold on the student account, along with a description of the hold type.	
<b>Account Balance</b>	<input type="checkbox"/> x
Access to the account balance, and notification about any outstanding charges. NOTE: Not currently available in the portal. Requesting/granting permission would allow this to be shown should it become available in the future.	

**Connect to your Student**



# AUBURN UNIVERSITY

Student Affairs

## How To For Students:

### Accept a Student Connection Request

1. Visit [familyportal.auburn.edu/](http://familyportal.auburn.edu/)
2. Select "Are you a student? Log in here" to open your account.

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Log in to get started or [sign up](#)  
[Forgot password?](#)

Email

Password

Remember Me

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[Are you a student? Log in here](#)

Your one-stop shop for:

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- Personalized newsletters on your schedule
- Announcements via email
- Sharing of updates with friends and family

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?

3. Enter your Auburn login information.

 **AUBURN UNIVERSITY**  
Office of Information Technology

[IT for Students](#)   [IT for Employees](#)   [Get Help](#)   [AU Search](#)   

**AUTHENTICATE**

CampusESP FamilyPortal is requesting that you be authenticated. If you trust this service, enter your Auburn Username and Password below.


aub1234


.....

**LOGIN**

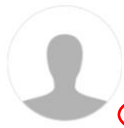
[Forgot Password?](#)

4. Once this screen appears, select "View Request."

 **AUBURN UNIVERSITY**  
Parent and Family Programs  
Student Affairs



**Connection Requests**  
You have an open connection request!

 Ms. Aubie  
Mother  
Connection requested less than a minute ago

**View Request**   [Ignore](#)

**Resources**

- [Auburn Website](#)
- [Auburn Parent & Family Programs](#)
- [Fall Family Weekend](#)
- [Auburn Map](#)


**Support**

Need help? Feel free to contact The Office of Parent and Family Programs by phone or email using the information below.

**Phone:** (334) 844-1493  
**Email:** [parent@auburn.edu](mailto:parent@auburn.edu)

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5. Then select the information you want to grant access to.

**AUBURN UNIVERSITY**  
Parent and Family Programs  
Student Affairs

### Information access

is requesting access to your education records below.

Grant access to everything

[Save Changes](#) [Cancel](#)

Or select the specific permissions you would like to grant access from the list below.

Academic Information	Grant Access?
<b>Grant access to everything in this group</b>	<input checked="" type="checkbox"/>
<b>Class Schedule/Enrollment Information</b> Access to course schedule, credit hours, and other status information including degree, major and class year.	<i>requested</i> <input checked="" type="checkbox"/>
<b>Graduation Information</b> View graduation information, including anticipated date of graduation and expected degrees, certificates, degrees, awards received. (Coming soon!)	<i>requested</i> <input checked="" type="checkbox"/>
<b>Grade(s) Information</b> Access to course grades and GPA. Final grades will be posted at the end of each semester. This information reflects the unadjusted Auburn GPA.	<i>requested</i> <input checked="" type="checkbox"/>

Financial Information	Grant Access?
<b>Grant access to everything in this group</b>	<input checked="" type="checkbox"/>
<b>Financial Aid Information</b> View a list of student financial aid awards, the expected amount offered and whether payment has been made. NOTE: Not currently available in the portal. Requesting/granting permission would allow this to be shown should it become available in the future.	<i>requested</i> <input checked="" type="checkbox"/>
<b>Holds on Account</b> Notification when there's a new hold on the student account, along with a description of the hold type.	<i>requested</i> <input checked="" type="checkbox"/>
<b>Account Balance</b> Access to the account balance, and notification about any outstanding charges. NOTE: Not currently available in the portal. Requesting/granting permission would allow this to be shown should it become available in the future.	<i>requested</i> <input checked="" type="checkbox"/>

[Save Changes](#) [Cancel](#)

If you opt to give permission to \_\_\_\_\_ for the above mentioned items, \_\_\_\_\_ will be able to access this information on The Auburn Parent & Family Experience website. You may revoke this permission at any time by visiting your Student Page.

### Resources

### Support

**Phone:** (334) 844-1493  
**Email:** parent@auburn.edu



6. Lastly, select "Save Changes" and your student connection is complete.

The screenshot displays the Auburn University Parent and Family Programs Student Affairs interface. At the top, the Auburn University logo and name are visible, along with the text "Parent and Family Programs Student Affairs" and a user profile icon. A green notification bar at the top left states "Connection request updated!". The main content area is divided into two columns. The left column, titled "Active Connections", features a profile card for "Ms. Aubie, Mother". The card includes a placeholder profile picture, the text "Connection approved less than a minute ago", and a green "View Details" button. The right column contains two sections: "Resources", which lists "Auburn Website", "Auburn Parent & Family Programs", "Fall Family Weekend", and "Auburn Map"; and "Support", which provides contact information: "Phone: (334) 844-1493" and "Email: parent@auburn.edu". At the bottom of the page, a footer contains the text "Understanding FERPA • Privacy Policy • © 2023 CampusESP".